

# **Queensland Family History Society Inc**

## **Terms and Conditions**

### **Delivery**

Orders will usually be despatched within 7 working days by Australia Post. If you have not received your order within a reasonable amount of time (depending on your location) please email us.

### **Confirmation**

After you finalise your purchase at the checkout, you will receive an email confirmation. Be sure to enter your correct email address.

### **Returns Policy**

All goods returned must be in pristine condition. You are responsible for the cost of returning goods, except if they are faulty. Returned items claimed to be faulty and subsequently found to be in good condition incur a \$10 service charge. If you paid by credit card and you request a refund, any amount to be refunded will be credited to your credit card account.

Our aim is that all customers will be completely satisfied.

### **New Membership Application**

If you are making a New Membership Application online, please be sure to read the following Agreement:

I/We agree to abide by the Society's rules and uphold its aims and objects. I/We note that membership is subject to formal acceptance by the Management Committee and, until my/our permanent membership card is received, agree to produce my/our temporary membership card or receipt when visiting the library.